



## REPORT of DIRECTOR OF STRATEGY AND RESOURCES

to  
PERFORMANCE, GOVERNANCE AND AUDIT COMMITTEE  
18 JUNE 2024

### CORPORATE PERFORMANCE – QUARTER 4

#### 1. PURPOSE OF THE REPORT

- 1.1 The Corporate Performance framework requires the Performance, Governance and Audit Committee to undertake a quarterly review of the Thematic Strategies performance as assurance that performance is being managed effectively to achieve the corporate priorities as set out in the Council's Corporate Plan 2023 – 2027.
- 1.2 **APPENDIX 1** to this report provides an overview of the Corporate Plan as of the end of Quarter Four (Q4) (January 2024 to March 2024).
- 1.3 Online versions of all previous performance reports are available to view on the Members' SharePoint site.

#### 2. RECOMMENDATIONS

- (i) That Members review the information as set out in this report and **APPENDIX 1** with priority focus given to the Strategic Priority level performance;
- (ii) That Members confirm they are assured through this review that corporate performance is being managed effectively.

#### 3. SUMMARY OF KEY ISSUES

- 3.1 Any concerns affecting the corporate priorities are set out in **APPENDIX 1**. To summarise:
- Overall:** Work has progressed positively, the performance delivery of the corporate plan is on-track, there are some conditional elements identified which are not currently a concern.

| Priority                      | Overview                        | Concerns             | Indicators at risk              |
|-------------------------------|---------------------------------|----------------------|---------------------------------|
| Supporting our communities    | On Track – Conditional Elements | Not applicable (N/A) | • Delivery of affordable homes. |
| Enhancing & connecting place  | On Track – Conditional Elements | N/A                  | • Prom Park Management Plan     |
| Helping the economy to thrive | On Track                        | N/A                  |                                 |
| Smarter finances              | On Track – Conditional          | N/A                  |                                 |

| Priority                       | Overview                        | Concerns | Indicators at risk  |
|--------------------------------|---------------------------------|----------|---|
|                                | Elements                        |          |   |
| A greener future               | On Track – Conditional Elements | N/A      | <ul style="list-style-type: none"> <li>Launch Staff and Members training completed for carbon literacy</li> </ul> |
| Provide good quality services. | On Track                        | N/A      |   |

#### 4. CONCLUSION

- 4.1 Most of the reported performance measures at Q4 are complete or are on track despite varying influences and resource re-allocation due to conflicting priorities.
- 4.2 Where negative impacts of performance are seen, priority and focused recovery work will continue to progress to bring measures back on track.
- 4.3 All key performance indicators and targets will be subject to an end of year review, to ensure robustness and validity of corporate performance reporting continues for next financial year.
- 4.4 All commercial reporting which is currently reported separately will also be reviewed and ingested into the smarter finance's priority in 2024 / 25.

#### 5. IMPACT ON PRIORITIES AS SET OUT IN THE CORPORATE PLAN 2023 - 2027

- 5.1 It is important that performance is monitored and managed effectively, to ensure that Maldon District Council progresses towards and/or achieves the priority.

#### 6. IMPLICATIONS

- (i) **Impact on Customers** – Performance management covers the monitoring of corporate priorities. The Corporate Plan includes delivery for our customers.
- (ii) **Impact on Equalities** – None.
- (iii) **Impact on Risk** – If performance is not managed effectively by the Council, it puts the Council's corporate priorities delivery at risk and increases unnecessary exposure to potential, operational, reputational, or regulatory consequences.
- (iv) **Impact on Resources (financial)** – All performance management is undertaken within existing planned budgets.
- (v) **Impact on Resources (human)** – All performance management is undertaken within existing planned budgets.

Background Papers: None.

Enquiries to: Paul Dodson, Director of Strategy and Resources.