



**REPORT of
DIRECTOR OF STRATEGY, PERFORMANCE AND GOVERNANCE**

to
**PERFORMANCE, GOVERNANCE AND AUDIT COMMITTEE
24 MARCH 2022**

REVIEW OF CORPORATE PERFORMANCE – QUARTER 3

1. PURPOSE OF THE REPORT

- 1.1 The Corporate Performance framework requires this Committee to undertake a quarterly review of the Thematic Strategies performance, as assurance that performance is being managed effectively to achieve the corporate outcomes as set out in the Council's Corporate Plan 2021 - 2023. **APPENDIX 1** to this report provides an overview of performance as of the end of Quarter 3 (October – December 2021).
- 1.2 Online versions are available to view on the Members' SharePoint site.

2. RECOMMENDATIONS

- (i) That Members review the information as set out in this report and **APPENDIX 1** with priority focus given to the Strategic Outcome level performance;
- (ii) That Members confirm they are assured through this review that corporate performance is being managed effectively.

3. SUMMARY OF KEY ISSUES

- 3.1 Following the agreement of the new Corporate Plan and Thematic Strategies in 2021, key outcomes, activities and priority measures have been identified for monitoring at a corporate level. All measures and associated targets are therefore subject to change. This is to ensure the Council is monitoring and progressing the correct activity for the associated outcome. Some measures have moved over from the 2019-2023 Corporate Plan and others are newly devised.
- 3.2 Since the strategies were adopted, however, the Council has had to respond to the local impacts of the Covid-19 pandemic. At all levels in the organisation, this resulted in redeployment and reprioritisation of resources to respond to the community's needs; many of which were not forecast to be priorities. This has already impacted on some strategy's short-term performance; however, it is too early to identify medium/longer terms impacts.
- 3.3 Any concerns affecting the corporate outcomes are set out in **APPENDIX 1** for the three Thematic Strategies. To summarise:
- **Place:** Work continues to progress positively. Overall, the performance delivery is on-track, however there are some conditional elements identified that are in officer focus to enable some outcomes to continue to deliver on

target. Fly tipping incident data has gone through a data cleanse due to a change of data source for more accurate reporting.

- **Prosperity:** Work continues to progress positively. Overall, the performance delivery is on-track, however there are some conditional elements identified that are in officer focus to enable outcomes to deliver on target, there are currently no concerns for Q3.
- **Community:** Work continues to progress positively. Overall, the performance delivery is on-track, however, there are some conditional elements identified that are in officer focus to enable outcomes to deliver on target, there are currently no concerns for Q3.

3.4 The following indicators have been annotated as 'At Risk' for Q3:

Place Thematic Strategy	At Risk	<ul style="list-style-type: none"> • “Five Year Housing Land Supply Statement updated and Published” – At Risk
Prosperity Thematic Strategy	At Risk	None
Community Thematic Strategy	At Risk	None

4. CONCLUSION

- 4.1 Most of the reported performance measures at Q3 are illustrating a positive direction of travel despite resource re-direction due to Covid-19. Where hindrances and data gaps are being experienced, solutions are being explored by officers to enable work to progress towards achieving the Corporate Plan outcomes.
- 4.2 Officers will continue to analyse the impact of COVID 19 on the strategies, and where necessary support recovery progress.

5. IMPACT ON STRATEGIC THEMES

- 5.1 It is important that performance is monitored and managed effectively, to ensure that Maldon District Council progresses towards and/or achieves its stated outcomes.

6. IMPLICATIONS

- (i) **Impact on Customers** – Performance management covers the monitoring of corporate outcomes. The Corporate Plan includes delivery for our customers.
- (ii) **Impact on Equalities** – None.
- (iii) **Impact on Risk** – If performance is not managed effectively by the Council, it puts the Council’s corporate outcomes’ delivery at risk and increases

unnecessary exposure to potential, operational, reputational, or regulatory consequences.

- (iv) **Impact on Resources (financial)** – All performance management is undertaken within existing planned budgets.
- (v) **Impact on Resources (human)** – All performance management is undertaken within existing planned budgets.
- (vi) **Impact on the Environment** – None.
- (vii) **Impact on Strengthening Communities** – None.

Background Papers: None.

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