

Mid Year Revenue Growth Items

Growth Item	Growth 21/22 £000	Growth 22/23 £000	Growth 23/24 £000	Total £000	Comments	Implications if Not Approved
Operations Manager for Commercial Services (Grade I)	19	58	62	139	Post required to manage the day to day operational issues that occur in the service. Currently this is being managed by taking resources away from the strategic work.	Without operational management strategic work on commercial activity and Council priorities will be unable to be delivered.
Planning Enforcement Specialist L2	15	47	49	111	We currently have only one experienced enforcement officer, with a second junior officer being trained on the job. This is insufficient to manage existing caseloads let alone the historic backlog. An increased level of resource is required to deliver the levels of service that Members have indicated they would like to see relating to planning enforcement issues/ complaints. This resource is also necessary to enable the successful implementation of the revised enforcement policy that was approved by members last year. This more senior role will provide line management for the team and oversee workloads, ensuring the service operates effectively and within agreed service standards. They will also feed-in to Members (via a working group) to provide updates on enforcement cases.	The team will continue to be overstretched with no effective day to day workload management or expertise, which will result in complaints from the public and reputational damage. There is also a huge risk if our more experienced officer goes off sick or leaves the authority, as no one else has their level of knowledge or experience to resolve our more complex cases.

APPENDIX 1

<p>Planning Enforcement L1 Caseworker</p>	<p>9</p>	<p>28</p>	<p>29</p>	<p>66</p>	<p>Our existing Caseworker has been working overtime to register new cases for the past 18 months. This has been papering over the cracks and we need additional resource to provide resilience within the team. In addition to this, an increased level of resource would be required to deliver the levels of service that Members have indicated they would like to see relating to planning enforcement issues/ complaints. This resource is also necessary to enable the successful implementation of the revised enforcement policy that was approved by members last year.</p>	<p>We risk losing our existing Caseworker through stress / burnout and have no one else that can register new enforcement cases. Our current Caseworker is part-time and we need someone to not only provide full-time cover, but to provide resilience within the team and complete essential administration duties.</p>
<p>Total</p>	<p>43</p>	<p>133</p>	<p>140</p>	<p>316</p>		