



**REPORT of  
DIRECTOR OF STRATEGY, PERFORMANCE AND GOVERNANCE**

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**to  
PERFORMANCE, GOVERNANCE AND AUDIT COMMITTEE  
25 FEBRUARY 2021**

**REVIEW OF CORPORATE PERFORMANCE – QUARTER 3**

**1. PURPOSE OF THE REPORT**

- 1.1 The Corporate Performance framework requires this Committee to undertake a quarterly review of the Thematic Strategies performance, as assurance that performance is being managed effectively to achieve the corporate outcomes as set out in the Council's Corporate Plan 2019 - 2023, and for recommended changes and improvements to be reported to the Strategy and Resources Committee in February 2021. **APPENDIX 1** of this report provides an overview of performance as of the end of Quarter 3 (Q3) (October - December 2020).
- 1.2 Online versions are available to view on the Members' SharePoint site.

**2. RECOMMENDATIONS**

- (i) That Members review the information as set out in this report and **APPENDIX 1** with priority focus given to the Strategic Outcome level performance.
- (ii) That Members confirm they are assured through this review that corporate performance is being managed effectively.

**3. SUMMARY OF KEY ISSUES**

- 3.1 Following the agreement of the Corporate Plan and Thematic Strategies in 2019, key outcomes, activities and priority measures have been identified for monitoring at a corporate level. All measures and associated targets are therefore subject to change. This is to ensure the Council is monitoring and progressing the correct activity for the associated outcome.
- 3.2 Since the strategies were adopted however, the Council has had to respond to the local impacts of the Covid-19 pandemic. At all levels in the organisation, this resulted in redeployment and reprioritisation of resources to respond to the community's needs; many of which were not forecast to be priorities in 2019. This has already started to impact on some strategy short-term performance, however it is too early to identify medium-longer term impacts.

3.3 Any concerns affecting the corporate outcomes are set out in **APPENDIX 1** for the three Thematic Strategies. To summarise:

- **Community:** Overall the performance delivery is broadly on track, there are a few outcomes and activities which have been impacted by Covid-19 and a post vacancy due to be filled, however no actionable concerns are reportable for Q3.
- **Place:** Overall the performance delivery is mainly on-track, there are a few outcomes and activities that have been impacted by Covid-19, however no actionable concerns are reportable for Q3.
- **Prosperity:** Overall the performance delivery is broadly on track, however there are some outcomes and activities which have been impacted by Covid-19. The Outcome which shows initial concern in delivery is (A) Delivery of strategic employment sites in accordance with the Local Delivery Plan.

3.4 The following indicators have been annotated as 'At Risk' for Q3:

Community Thematic Strategy	<ul style="list-style-type: none"> <li>• The number of intergenerational projects in the district</li> <li>• Health drop-ins for older people's groups provided</li> </ul>
Place Thematic Strategy	<ul style="list-style-type: none"> <li>• Keeping Britain Tidy Green Flag Award (for well managed parks and open spaces).</li> <li>• To monitor delivery of the agreed 2019 Maldon District Strategic Flood Projects and Maintenance Plan and maximise grant opportunities towards local coastal defences.</li> </ul>
Prosperity Thematic Strategy	<ul style="list-style-type: none"> <li>• None annotated 'At Risk'</li> </ul>

## 4. CONCLUSION

4.1 Most of the reported performance measures at Q3 were illustrating a positive direction of travel despite resource re-direction due to Covid-19. Where hindrances and data gaps are being experienced, solutions will be explored by officers to enable work to progress towards achieving the Corporate Plan outcomes.

## 5. IMPACT ON STRATEGIC THEMES

5.1 It is important that performance is monitored and managed effectively, to ensure that Maldon District Council progresses towards and/ or achieves its stated outcomes.

## 6. IMPLICATIONS

- (i) **Impact on Customers** – Performance management covers the monitoring of corporate outcomes. The Corporate Plan includes delivery for our customers.
- (ii) **Impact on Equalities** – None.
- (iii) **Impact on Risk** – If performance is not managed effectively by the Council, it puts the Council's corporate outcomes' delivery at risk and increases unnecessary exposure to potential, operational, reputational or regulatory consequences.
- (iv) **Impact on Resources (financial)** – All performance management is undertaken within existing planned budgets.
- (v) **Impact on Resources (human)** – All performance management is undertaken within existing planned budgets.
- (vi) **Impact on the Environment** – None.
- (vii) **Impact on Strengthening Communities** – None.

Background Papers: None.

Enquiries to: Paul Dodson, Director of Strategy, Performance and Governance.