

Title	Risk Description	Likelihood	Impact	Overall Risk Rating	Rating direction	Commentary
R29	Failure to deliver services as a result of COVID- 19	2	4	8	Risk Decreased	Q1 - The Council has continued to deliver the majority of services throughout the Covid-19 outbreak through remote working. Some face to face interactions (such as site/home visits) have not been possible but as lockdown eases this work is being looked at on a case by case basis. Complaints are monitored and if possible services are adjusted accordingly to prevent reoccurrence. The extended leadership team has developed a performance dashboard of services and has monitors performance on a weekly basis making interventions where necessary.
R13	Failure to manage impact of organisational change	2	3	6	Risk Unchanged	Q1 - No further change. The structure has normalised under current COVID operations
R16	Corporate policies not managed and reviewed	2	2	4	Risk Unchanged	Q1 - No change, and ELT discuss the strategic cycle and documents in their regular meetings
R12	A Committee structure which is not cost effective	1	3	3	Risk Unchanged	Q1 - GCWG paper for August Council to recommend further improvements based on the 6 month review of the committee structure, ahead of the Statutory Annual meeting
R22	Contracts not managed or owned and not providing Value For Money, out of contract on many across Council. Procurement Process not adhered to resulting in fines, loss of reputation	1	3	3	Risk Unchanged	Q1 - KPI to measure, monitor and progress this now part of Corporate Balanced scorecard. Recommended Closure
R24	Loss of key skills and knowledge across the organisation, and failure to embrace new working cultures.	1	3	3	Risk Unchanged	Q1 - No Change

Title	Risk Description	Likelihood	Impact	Overall Risk Rating	Rating direction	Commentary
R17	Failure to maximise effectiveness of services through promotion and engagement	1	2	2	Risk Decreased	Q1 - Our Digital Communications Officer has developed our social media channels and we are actively and creatively promoting and engaging with the community in a very high profile way. Over the last qtr despite the Covid-19 work, we have been promoting the work of the waste team, community protection team amongst others. Our engagement and reach for both Twitter and Facebook has grown dramatically and we are now regularly engaging with our community. Recommended closure