



**REPORT of
DIRECTOR OF STRATEGY, PERFORMANCE & GOVERNANCE**

to
PERFORMANCE, GOVERNANCE & AUDIT COMMITTEE
25 JUNE 2020

END OF YEAR REVIEW OF CORPORATE PERFORMANCE

1. PURPOSE OF THE REPORT

- 1.1 The Corporate Performance framework requires this committee to undertake a quarterly review of the Thematic Strategy’s performance, as assurance that performance is being managed effectively to achieve the Corporate outcomes, and where necessary, make consensus suggestion of improvement. **APPENDIX 1** of this report provides the first end of year view of performance as of the end of Quarter 4 (31 March 2020),
- 1.2 Additional visuals have been updated in the appendix key to reflect end of year status
- 1.3 Online versions are available to view on the Members SharePoint site using the following link: [Corporate Performance Report](#)

2. RECOMMENDATIONS

- (i) Members review the information as set out in this report and **APPENDIX 1** with priority focus given to the Strategic Outcome level performance.
- (ii) Members are assured through this review that corporate performance is being managed effectively.
- (iii) Members challenge the performance where the Committee feels that the Council’s corporate goals may not be achieved.
- (iv) Members question Members and Officers on decisions and performance, relating to comparisons with the Corporate Plan outcomes or in respect of decisions, initiatives or projects.

3. SUMMARY OF KEY ISSUES

- 3.1 Following the agreement of the Thematic Strategies (2019); key activities and priority measures to be monitored at a corporate level have been determined. All measures have been reviewed against their 2019/2020 targets and rated as `Target met` or `Target not met`.

- 3.2 All measures and associated targets are under a strategic annual review and are now subject to change in readiness for the next financial year`s corporate performance monitoring. This is to ensure we are monitoring and progressing the correct activity for the associated outcome.
- 3.3 Where concerns have been raised to affect a Corporate Outcome, these will be highlighted below to focus member review by exception. These are shown in the Community, Place and Prosperity Strategic Performance titled pages in **APPENDIX 1**
- 3.3.1 Community: Overall the performance delivery is good, however there are areas where indicators have flagged concerns in their delivery which are (F) Effective engagement to support strong and resilient communities
- 3.3.2 Place: Overall the performance delivery is good, however there are areas where indicators have flagged concerns in their delivery which are (D) Improved air quality, (F) Sound and tested environmentally friendly initiatives delivered & (J) S106 planning agreements are effectively discharged.
- 3.3.3 Prosperity: Overall the performance delivery is good, however there are areas where indicators have flagged concerns in their delivery which are (C) Rural and coastal business supported
- 3.4 Within **APPENDIX 1**, the additional data and measures sitting behind the outcome to show how it is being measured is also available should members require further background.

4. CONCLUSION

- 4.1 Based on the indicators available, officers will be focusing resource on delivery against the targets
- 4.2 The majority of the reported performance measures are illustrating a positive direction of travel. Where hindrances and data gaps are being experienced, solutions are being sought with officers to enable work to progress.

5. IMPACT ON STRATEGIC THEMES

- 5.1 It is important that performance is monitored and managed effectively, to ensure that Maldon District Council progresses towards and achieves its stated outcomes.

6. IMPLICATIONS

- (i) **Impact on Customers** – Performance management covers the monitoring of strategic objectives. The strategic plan focuses on delivery for our customers.
- (ii) **Impact on Equalities** – None

- (iii) **Impact on Risk** – If performance is not managed effectively by the Council, it puts the Council's strategic delivery at risk and increases unnecessary exposure to potential, operational, reputational or regulatory consequences.
- (iv) **Impact on Resources (financial)** – All performance management is undertaken within existing planned budget. Exceptions being for a potential enactment of a recommendation outside of pre-defined resource.
- (v) **Impact on Resources (human)** – All performance management is undertaken within existing planned budget. Exceptions being for a potential enactment of a recommendation outside of pre-defined resource.
- (vi) **Impact on the Environment** – None
- (vii) **Impact on Strengthening Communities** - None

Background Papers: None

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