

Overview and Scrutiny Committee

2018 / 19 Programme of Work

Scrutiny topic	Member Sponsor	Lead Officer	Scope of Scrutiny
Provision of Healthcare Services including the recruitment and retention of GPs	Councillor N R Pudney	Director of Service Delivery	<p><u>Primary Care Provision</u> The Clinical Commissioning Group (CCG) recently updated on progress in primary care provision in the Maldon District.</p> <p>Plans are progressing well for a new primary care facility in Southminster and the Blackwater Surgery in Maldon is wedded to relocation into the new integrated health hub, the strategic outline case for which is due for submission in the Autumn. Assurances have been given that the North Heybridge development will include a new primary care facility.</p> <p><u>GP Recruitment</u> There is a national agenda supporting the expansion of the primary care workforce and approaches to increasing capacity through streamlining clinical systems. Virtually all of our surgeries now have their books open and some have benefited from funding to support the investment required to develop their resilience.</p> <p>Representatives from the CCG and practices have offered to attend the Committee, or a separate meeting outside of the Committee to provide an update on this agenda. An invite has been extended to attend a future meeting of this Committee.</p>
Section 106	Councillor I E Dobson	Director of Strategy, Performance and Governance	<p>It was agreed that the Committee would receive an update on Section 106 Agreements on a six monthly basis.</p> <p>A detailed report was submitted to the Committee for its October 2018 meeting.</p> <p>An update report will be provided in six months. (April 2019).</p>

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<p>Internal and External Communication</p>	<p>Councillor S J Savage Councillor M S Heard</p>	<p>Corporate Leadership Team</p>	<p>The Committee requested a review of the Council’s approach to internal and external communications to include:</p> <ul style="list-style-type: none"> • the email system; • telephone communication via the Council’s contact centre; • how the Council can improve the website; • some examples of other authorities’ approach to communication; • the Council’s Digital strategy. <p>A presentation was provided to the February 2018 meeting and a further report received by the Committee in March 2018.</p> <p>Staff have been reminded of the Council’s standards regarding timescales for responding to customer communications through team meetings.</p> <p>The Monitoring Officer and Councillors Savage and Heard met to discuss email communication.</p> <p>Issues raised within this area of scrutiny are within the scope of the Future Model (FM) and significant investment is included within the project.</p> <p>It is not proposed to progress this area of scrutiny because the issues raised will be dealt with within the FM. Members have also agreed to monitor the FM throughout the delivery phase which will give an opportunity for scrutiny if required.</p>
<p>Monitoring of the Organisational Change Programme</p>	<p>Councillor P G L Elliott Councillor R P F Dewick</p>	<p>Director of Resources</p>	<p>Following the decision by Council on 7th June to progress with Ignite’s Future Council model, the Committee will monitor the implementation of this organisational change programme.</p> <p>An update on the implementation was provided to the Committee for its October 2018 meeting when it was agreed that Members will receive regular updates on the progress of the Council Transformation and that minutes of the Transformation Board will be available through Modern.Gov.</p>

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<p>Review of Fire and Rescue Service provision in the Dengie</p>	<p>Councillor P G L Elliott</p>	<p>Director of Service Delivery</p>	<p>Concern was raised that the Fire Authority was looking into closing fire stations within the Maldon District, i.e. Tillingham and Burnham-on-Crouch. It was noted that were this to happen the closest Fire Service to the Dengie would be located at South Woodham Ferrers.</p> <p>A scoping meeting took place between Officers and Members on Friday 31st August 2018.</p> <p>Mr Holmes is speaking to Essex Fire and Rescue and requesting the Chief Fire Officer to attend a future meeting of the Committee.</p> <p>A public meeting with the Essex Police, Fire and Crime Commissioner is taking place on 8th January to which Members are invited. A private briefing for Members will also take place on 7th February 2019.</p>
<p>Dealing with Waste Water</p>	<p>Councillor Miss S White</p>	<p>Director of Strategy, Performance and Governance</p>	<p>The Committee raised concerns over the use of an experimental pumping system for foul water removal at new developments within the district, the lack of capacity at pumping stations, and the liability for any failure of foul water drainage which may occur.</p> <p>Members discussed the responsibility of foul water removal at new developments within the District and voiced frustration over conflicting reports from Anglian Water Authority (AWA). It was requested that Anglian Water attend a future meeting of the Committee and provide a report on the removal of foul water.</p> <p>Following on from the Committee's request, a meeting was held with Cllr. Miss S White which identified two issues and two work streams.</p> <ol style="list-style-type: none"> 1. The first is the consistency between Anglian Water Authority's consultation responses to planning applications and comments that have been made in meetings about capacity constraints; and 2. the wider issue of the long term adequacy of the sewerage and surface water drainage systems (combined in many areas) to cope with growth and storms. <p>Officers have actioned the above matters as follows: The principle of a position statement has been requested from Anglian Water and officers are awaiting confirmation that this approach is feasible. The scope of such a statement will be agreed directly this is confirmed.</p> <p>A separate meeting has taken place with Essex County Council with regards to working in partnership to develop a district wide Water Cycle Study as a future project. In 2010 the Council commissioned a Scoping Water Cycle Study for Maldon Town & Heybridge only. Any future Study will extend the area across the whole district and will be aimed at a strategic approach to the management of all water streams alongside any proposed growth for the Maldon district.</p>

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Office accommodation and leases within the Maldon DC Offices	Councillor S J Savage	Director of Resources	<p>It was requested that following the recent report, leases held by external companies working from the Council offices would be looked at and reported back to a future meeting of the Committee. It was noted that this would include previous lease holders, Moat Housing, and organisations that use the facilities for meetings.</p> <p>A report was provided to the November meeting and an email update has been sent to Committee Members.</p>
Jobcentre Plus	Councillor M S Heard	Director of Resources	<p>Members were pleased to see the Jobcentre Plus had located to the Council Offices and requested confirmation on their success at the site. Members asked whether they were still only accepting appointments for claimants aged twenty five and under, and whether there was any plans to extend this to Burnham as an Outreach Project.</p> <p>The scope of this scrutiny topic to include:</p> <ul style="list-style-type: none"> • The benefits to the service users of relocating; • numbers accessing the service; • plans to provide a service to Burnham; • confirmation of ages being seen; • impact of Universal Credit. <p>See the presentation from the Jobcentre Plus at this meeting.</p>
Waste Contract – reliability of the contractor vehicles	Councillor R P F Dewick Councillor M S Heard	Director of Service Delivery	<p>In response to questions raised, Members were advised that the waste contractor was being scrutinised following issues surrounding the reliability of vehicles and the impact on the delivery of service.</p> <p>Members were also seeking clarification/confirmation of where the District’s recycling is sent to following processing.</p> <p>A detailed report was provided to the Committee for its October meeting which updated Members on the collection of waste within the District and addressed concerns surrounding contractor vehicles and the end destination of recycling. The Recycling and Recovery UK Regional Manager from Suez also attended the meeting.</p> <p>Following discussions at the meeting, the content of the report and actions being undertaken were noted. No further action on this scrutiny topic is required, although a watching brief will be maintained on performance.</p>